



Delaware Emergency Management Agency

Course Description

COURSE CODE/TITLE	EOC-101	Introduction to the Emergency Operations Center	
COURSE LOCATION	Delaware Emergency Management Agency 165 Brick Store Landing Road Smyrna, DE 19977		
COURSE DATES	August 18, 2021	COURSE TIME	0800 to 1200
COURSE DESCRIPTION	An effective orientation to the EOC can assist staff in learning about the functions of the EOC, the roles and responsibilities of those who report when activated and the process for responding to resource requests. This course describes the purpose and functions of the Emergency Operations Center and its relationship as a component of a multi-agency coordination system. It will also focus on understanding the “Message” of DEMA.		
COURSE OBJECTIVES	<ul style="list-style-type: none">• Describe the purpose and function of the EOC• Identify how the EOC is organized• Identify how the EOC is staffed• List the responsibilities of Command & Control, Operations, Planning, Logistics, Public Information Officer, IT and Emergency Support Coordinators• List the steps for information flow• List the steps for resource flow• Describe the decision-making process to activate the EOC• Describe expectations for reporting to the EOC		
PREREQUISITES	Required: Independent study classes: Introduction to NIMS IS-700 and Introduction to ICS IS-100 or Introduction to NIMS/ICS Combined		
TARGET AUDIENCE	<ul style="list-style-type: none">• Staff at DEMA which include full time, casual/seasonal and contractual personnel• Staff at State EOC who perform duties as Emergency Support Coordinators (ESCs) and support staff• Staff who work in a county or city EOC		
OPEN TO THE PUBLIC	No		
COST/MEALS	The training and course materials are provided at no cost to the state, local organization or responder. Funding for travel, accommodations, and meals are not provided for this training opportunity.		

All classes have limited seats. Registrations will be processed on a first come/first served basis. If you have any questions please e-mail training.dema@delaware.gov

Note: DEMA address: 165 Brick Store Landing Road, Smyrna, DE. When reporting to DEMA for training please park on the lower level (back) parking lot and enter the training door to the facility.